



Audio Conferencing

International access numbers

Frequently asked questions

Can I use my conferencing account from abroad?

Of course, you can use the international access numbers list provided by Arkadin or the standard (domestic) toll number listed on your access card when travelling abroad. In some countries, you have the choice between a local toll and/or a toll-free number.

If my participants are in a country that is not listed, how do they access my conference call?

If there is no number available for the country your participants are in, you can provide your standard (domestic) toll access number. Participants would dial your country code prefix and the toll number on your access card.

Why would I provide my international conference call participants with a country-specific toll number?

Provide your participants with a country-specific toll number if you want your participants to share the cost of conducting your conference call. The country-specific international access numbers provided by Arkadin will allow your participants to dial a local number and be billed with local charges, which eliminates additional long distance country-to-country charges for your participants. The moderator still pays for the ArkadinAnytime service charges.

Why would I provide my international participants with a country-specific toll-free number?

You would provide a country specific toll-free number to your participants if you do not want them to pay to join your conference call. When participants use the international toll-free numbers, all charges will be billed to the Moderator of the conference, which includes the local toll-free charges and ArkadinAnytime service charges.

How to access your conference

Arkadin gives you the freedom and flexibility to access your conference from anywhere in the world. Simply dial one of the following access numbers, then enter your PIN Code, followed by the # key.

Country	Toll-Free	Toll	Country	Toll-Free	Toll
Argentina	0800 333 0628		Luxembourg	800 274 19	+352 273 021 94
Australia	1 800 759 951		Malaysia	1800 80 33 38	+60 377240116
Austria	0800 677 881	+43 1 928 95 79	Mexico	001 8665047437	+52 554 777 2378
Belgium	0800 49 524	+32 11 50 03 35	Netherlands	0800 949 4558	+31 20 713 34 95
Brazil	0800 891 18 34	+55 113 172 5550	New Zealand	0800 44 79 11	+64 49 09 46 49
Bulgaria	00800 110 0142		Norway	800 510 79	+47 21 51 11 81
Canada	1 866 268 3826		Panama	800 226 8564	
Chile	123 0 020 4414		Pakistan	0080 001 001	
China		400 681 5418	Philippines	180011101346	
Colombia	01800 9 155881		Poland	00 800 121 1603	+48 222 95 35 20
Costa Rica	8000 150 574		Portugal	800 860 265	
Croatia	0800 22 30 22		Romania	800 895 043	+40 215 293 986
Cyprus	800 969 69		Russia	8 10 8002 7263011	+7 4992701965
Czech Republic	800 143 099	+420 225 986 550	Saudi Arabia	800 811 0230	
Denmark	80 70 16 18	+45 369 541 71	Singapore	800 120 4320	+65 315 824 75
Estonia		+37 262 264 09	Slovakia	800 042 091	+421 233 215 483
Finland	0800 770 306	+358 923 101 514	Slovenia	0800 80 117	
France	0805 63 99 82	+33 1 72 72 01 11	South Africa	0800 999 540	+27 115 898 310
Germany	0800 101 66 75	+49 69 22 22 34 53	South Korea	00 308 140 648	
Greece	00800 12 66 20	+30 2111 980 170	Spain	800 099 006	+34 914142004
Hong Kong	800 93 33 17	+852 5808 1775	Sri Lanka	2473 115	
Hungary	06 800 18024	+36 140 888 63	Sweden	0200 89 69 00	+46 8 506 269 00
Iceland	800 8648		Switzerland	0800 000 324	+41 445 804 411
India	1 800 4074 55 442	+91 22 33 019 425	Taiwan	0080 112 67 77	+886 226507233
Indonesia	1 803 011 35 99		Thailand	001 800 12 0665266	
Ireland	1 800 931 381	+353 212 36 30 92	Trinidad & Tobago	1800 2058 566	
Israel	1 80 921 44 36		Turkey	See table below	+90 2127052914
Italy	800 987 174	+39 0 23 601 09 84	UAE	80 004 415 210	
Japan	00531 121 556	+81 350 50 5001	United Kingdom	0800 279 9491	+44 207 750 9905
Latvia	8000 22 14	+371 66013677	Uruguay	000 4019 0065	
Liechtenstein	800 112 002		USA	1866 3059 672	+1 631 886 5378
Lithuania	880 030 247	+370 52055589	Venezuela	0800 100 4015	

Two steps access numbers

1. Dial the 1st Stage Number (Toll-Free Access Number)
2. You will then connect to an IVR system and hear the message "Please enter the number you would like to dial"
3. Then enter the Toll-Free Direct Number
4. Once prompted, enter your Moderator or Participant PIN Code

Land	1st Stage Number (Toll-Free)	Toll-Free Direct Number
Turkey	0811 288 0001	8 663 437 835
Morocco	002 110 011	866 284 5435
Boznia/Herzegovina	008 000 010	866 490 0876

