



Audio Conferencing

International access numbers

Frequently asked questions

Can I use my conferencing account from abroad?

Of course, you can use the international access numbers list provided by Arkadin or the standard (domestic) toll number listed on your access card when travelling abroad. In some countries, you have the choice between a local toll and/or a toll-free number.

If my participants are in a country that is not listed, how do they access my conference call?

If there is no number available for the country your participants are in, you can provide your standard (domestic) toll access number. Participants would dial your country code prefix + the toll number on your access card.

Why would I provide my international conference call participants with a country-specific toll number?

Provide your participants with a country-specific toll number if you want your participants to share the cost of conducting your conference call. The country-specific international access numbers provided by Arkadin will allow your participants to dial a local number and be billed with local charges, which eliminates additional long distance country-to-country charges for your participants. The moderator still pays for the ArkadinAnytime service charges.

Why would I provide my international participants with a country-specific toll-free number?

You would provide a country specific toll-free number to your participants if you do not want them to pay to join your conference call. When participants use the international toll-free numbers, all charges will be billed to the Moderator of the conference, which includes the local toll-free charges + ArkadinAnytime service charges.

How to access your conference

Arkadin gives you the freedom and flexibility to access your conference from anywhere in the world. Simply dial one of the following access numbers, then enter your PIN Code, followed by the # key.

Country	Toll-Free	Toll	Country	Toll-Free	Toll
Argentina	0800 333 0628		Luxembourg		+352 2088 0603
Australia	1 800 759 951		Malaysia		+60 377240116
Austria		+43 1 928 95 79	Mexico		+52 554 777 2378
Belgium		+32 11 50 03 35	Netherlands		+31 20 713 34 95
Brazil		+55 113 172 5550	New Zealand		+64 49 09 46 49
Bulgaria	00800 110 0142		Norway		+47 21 51 11 81
Canada	1 866 268 3826		Panama	800 226 8564	
Chile	123 0 020 4414		Pakistan	0080 001 001	
China		400 681 5418	Philippines	180011101346	
Columbia	01800 9 155881		Poland		+48 222 95 35 20
Costa Rica	8000 150 574		Portugal	800 860 265	
Croatia	0800 22 30 22		Romania		+40 215 293 986
Cyprus	800 969 69		Russia		+7 4992701965
Czech Republic		+420 225 986 550	Saudi Arabia	800 811 0230	
Denmark		+45 369 541 71	Singapore		+65 315 824 75
Estonia		+37 262 264 09	Slovakia		+421 233 215 483
Finland		+358 923 101 514	Slovenia	0800 80 117	
France		+33 1 72 72 01 11	South Africa		+27 115 898 310
Germany		+49 69 2222 3453	South Korea	00 308 140 648	
Greece		+30 2111 980 170	Spain		+34 914142004
Hong Kong		+852 5808 1775	Sri Lanka	2473 115	
Hungary		+36 140 888 63	Sweden		+46 8 506 269 00
Iceland	800 8648		Switzerland		+41 445 804 411
India		+91 22 33 019 425	Taiwan		+886 226507233
Indonesia	1 803 011 35 99		Thailand	001 800 12 0665266	
Ireland		+353 212 36 30 92	Trinidad & Tobago	1800 2058 566	
Israel	1 80 921 44 36		Turkey		+90 2127052914
Italy		+39 0 23 601 09 84	UAE	80 004 415 210	
Japan		+81 350 50 5001	United Kingdom		+44 207 750 9905
Latvia	8000 22 14	+371 66013677	Uruguay	000 4019 0065	
Liechtenstein	800 112 002		USA	1866 3059 672	
Lithuania	880 030 247	+370 52055589	Venezuela	0800 100 4015	

Two steps access numbers

1. Dial the 1st Stage Number (Toll-Free Access Number)
2. You will then connect to an IVR system and hear the message "Please enter the number you would like to dial"
3. Then enter the Toll-Free Direct Number
4. Once prompted, enter your Moderator or Participant PIN Code

Land	1 st Stage Number (Toll-Free)	Toll-Free Direct Number
Morocco	002 110 011	866 284 5435
Bosnia/Herzegovina	008 000 010	866 490 0876

